## Introduction

BookMyne is a mobile app that allows you to search the NIE Library Catalogue (WebOPAC) and manage your library account on your mobile device. It was developed by SIRSIDynix, and is freely available from both the Apple's App Store and Android devices' Google Play Market.

This guide for Android phone users aims to:
- lead you through the basic installation process
  - introduce a bonus feature of BookMyne which is the barcode scanning capability and
- highlight some troubleshooting measures.

Installation

1. Go to the Google Play Market and perform a search for "BookMyne". Tap "Install", then "Accept & download" to download the application.
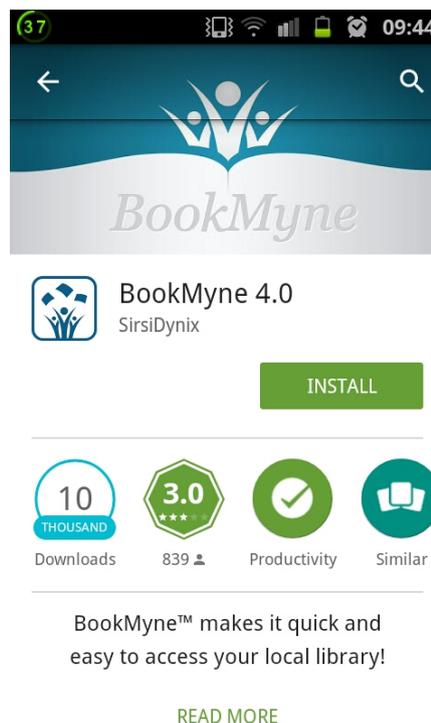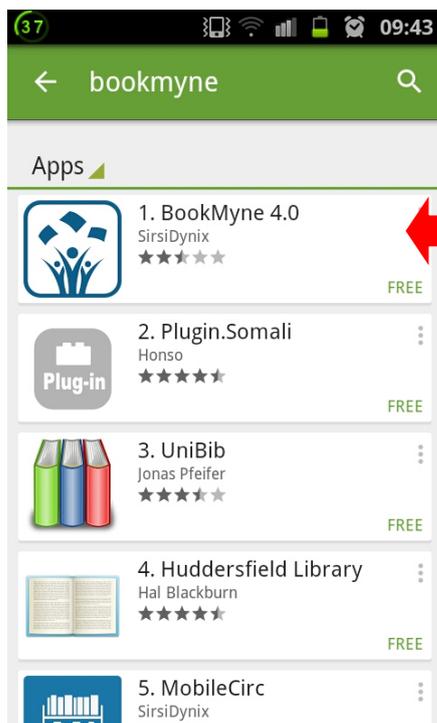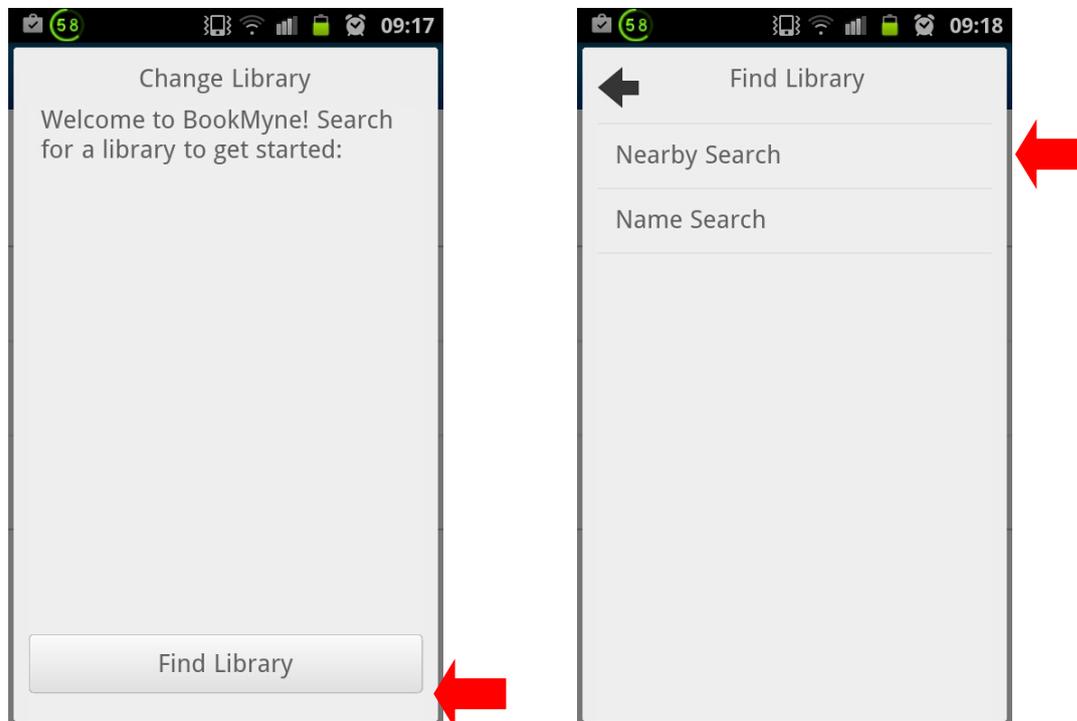
2. Open up the BookMyne App to continue the installation process.
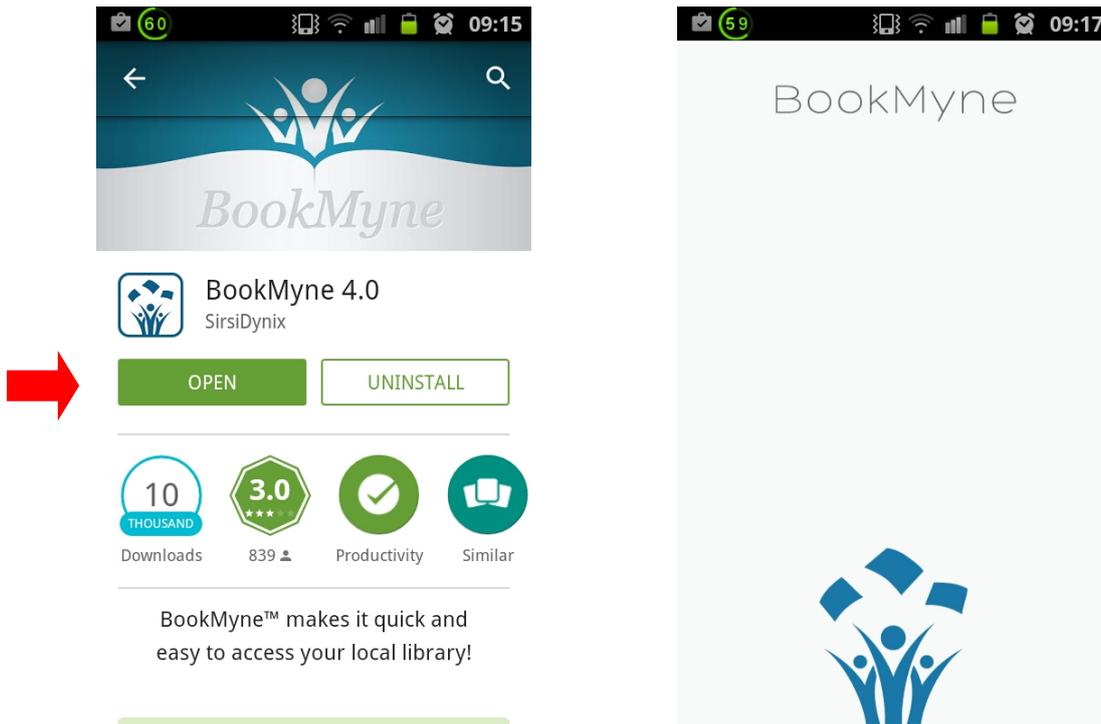
3. When you open BookMyne for the first time, you need to find and add NIE Library to the My Libraries list. You can search for NIE Library in two ways:
   A) Browsing a list of nearby libraries (Go to Step 4)
   B) Searching by library name (Go to Step 5)

   Firstly, tap the **Find Library** button and tap **Nearby Search**.


4. A list of libraries will show.

a. If "National Institute of Education" shows up on the screen, tap **Add This Library** button.
b. If "National Institute of Education" does not show up on the screen, go to Step 5.

*NOTE: You must have location services enabled on your mobile device to browse nearby libraries.*
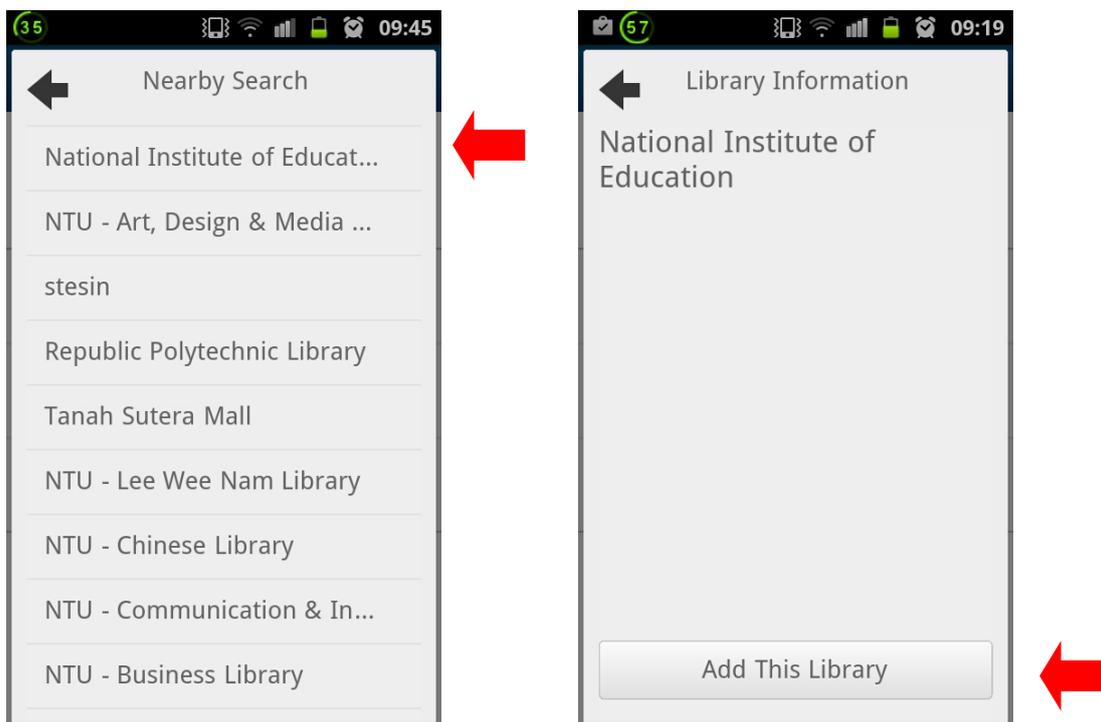
5. To search by library name, tap **Name Search**. a) Enter "national institute of education" in the search bar. Then, b) Tap the **Search** button. Next, c) The library name should appear. Finally, d) Tap **Add This Library** button.

NOTE: You can tap on "National Institute of Education" to see the name, web address, email address, physical address, phone number and opening hours of the library.
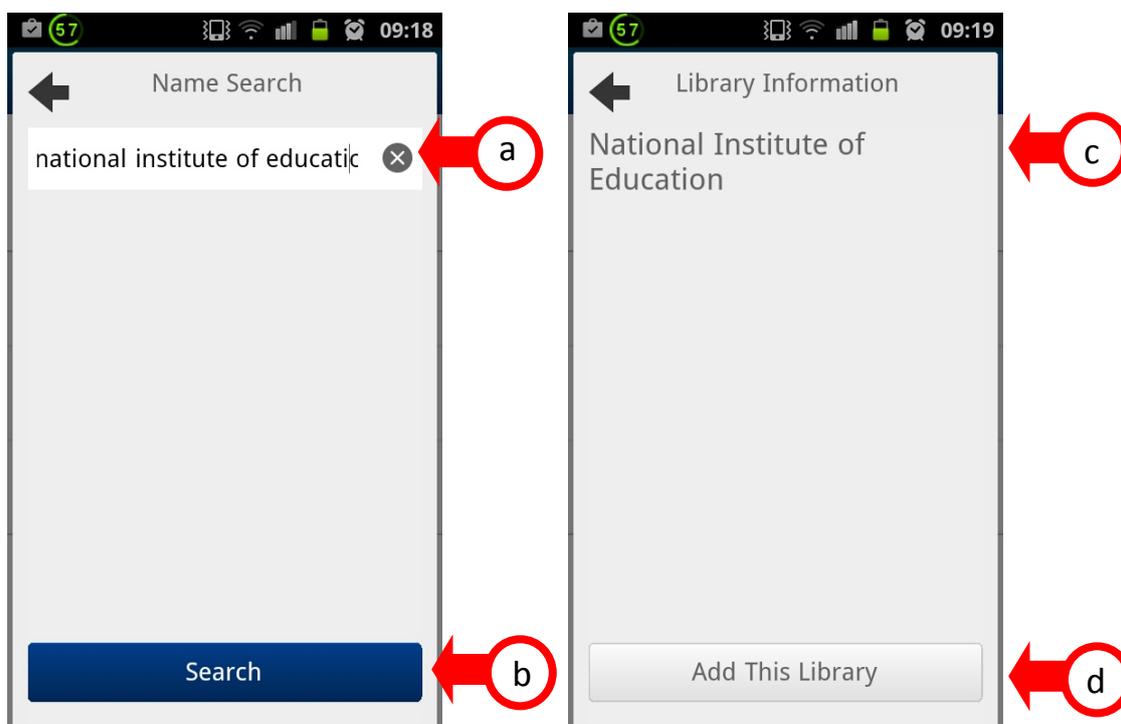

6. BookMyne lets you search for items in the NIE library catalogue by the following criteria: General (keyword), Title, Author, Subject and Barcode (ISBN). From the home screen, tap the Search Type drop-down list in the library search bar to select the type of search.

NOTE: You can view details of search results


Select the preferred radio button for the Search Type
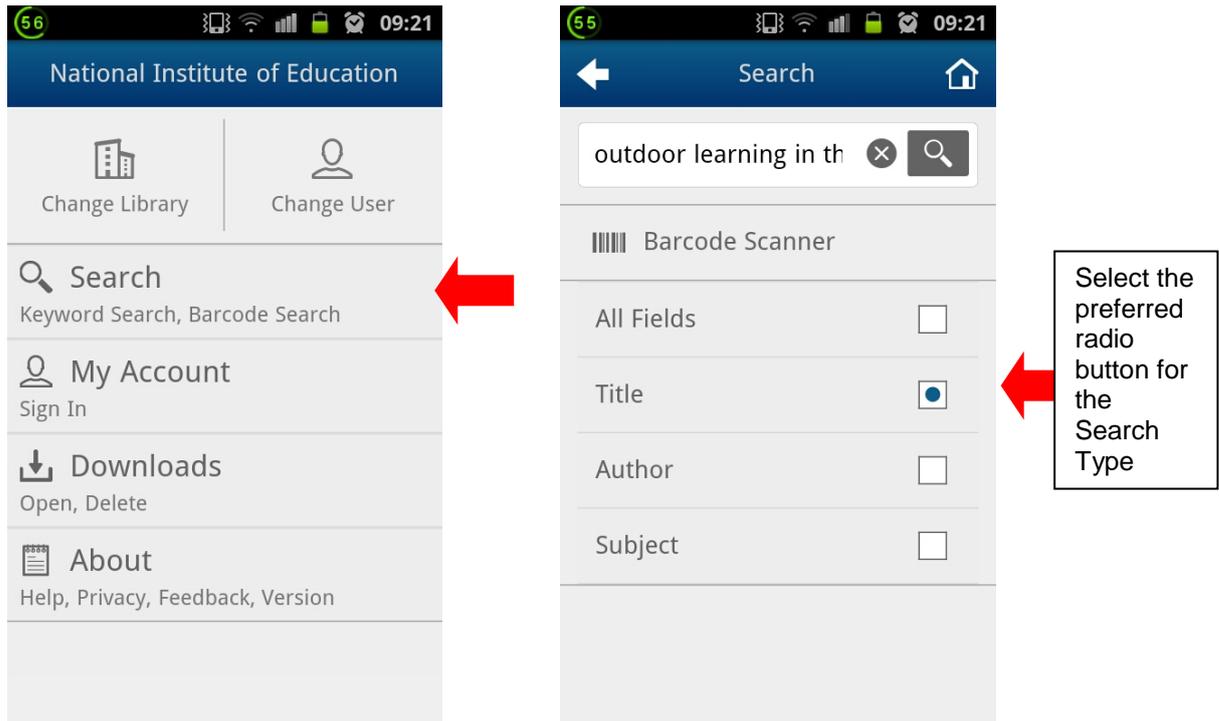
7. To search by title, choose "Title" from the Search Type list and enter your search terms in the search field. Tap the magnifying glass icon (🔍) to search NIE library's catalogue. Tap the item's name in the results list to view the item details.
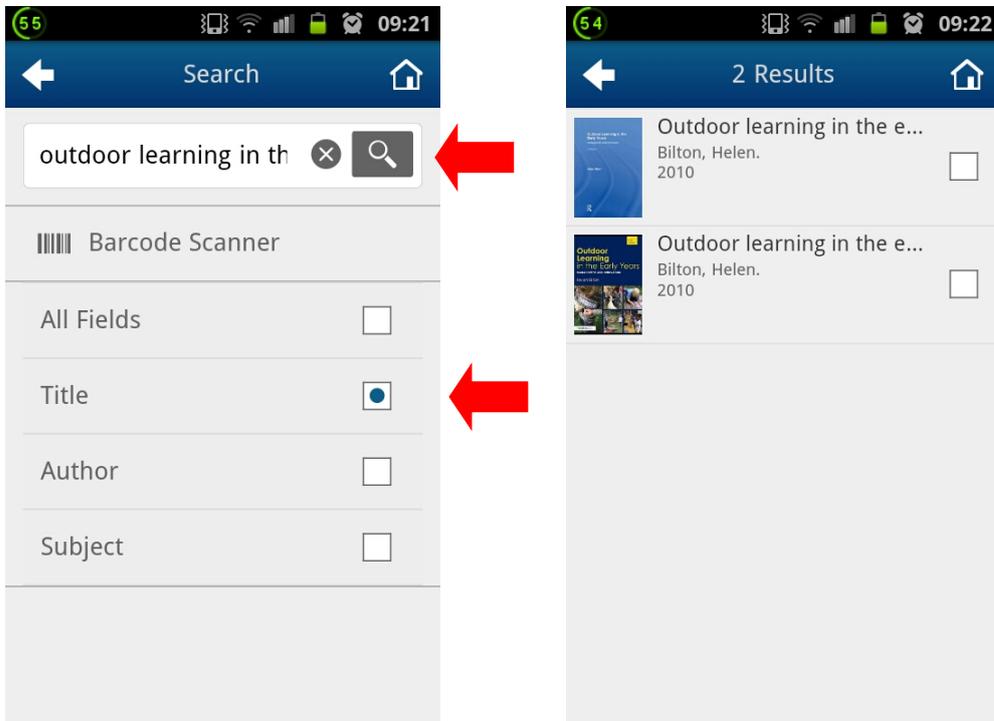
8. Tap the "My Account" button from the BookMyne home screen and enter your Library account user ID (case-sensitive) and PIN. View items on loan and on hold as well as renew items.
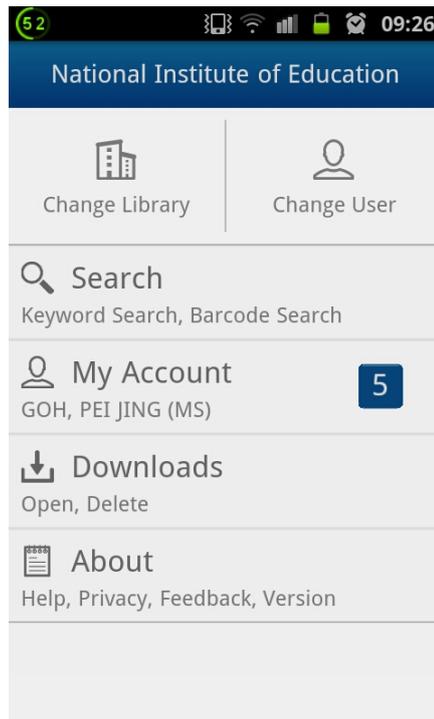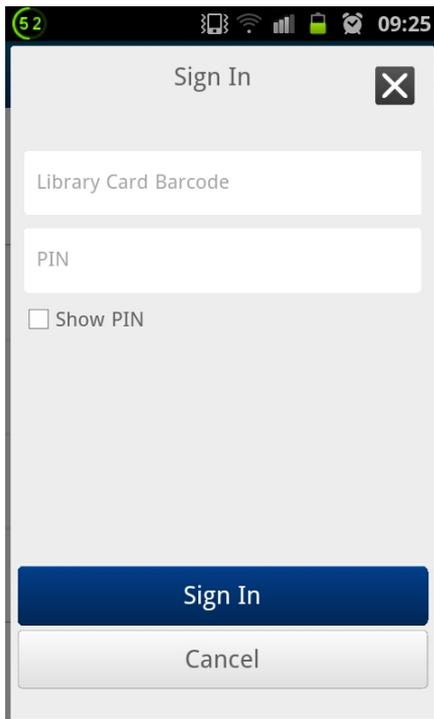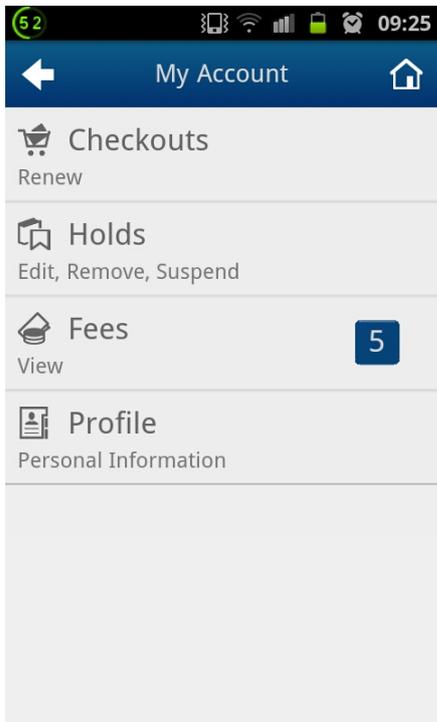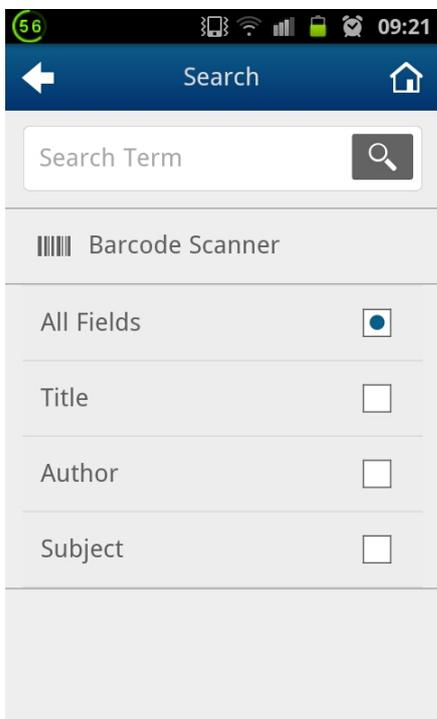
Bonus Feature – Barcode Scanning Capability

The barcode scanning capability of BookMyne allows library users to snap a picture of the barcode of a book (at a bookstore or friend's home for example), and retrieve availability information on the book at NIE Library.

1. At the BookMyne home screen, tap the Search Type list, and select the "Barcode" field.

2. Tap on the barcode scanner icon.
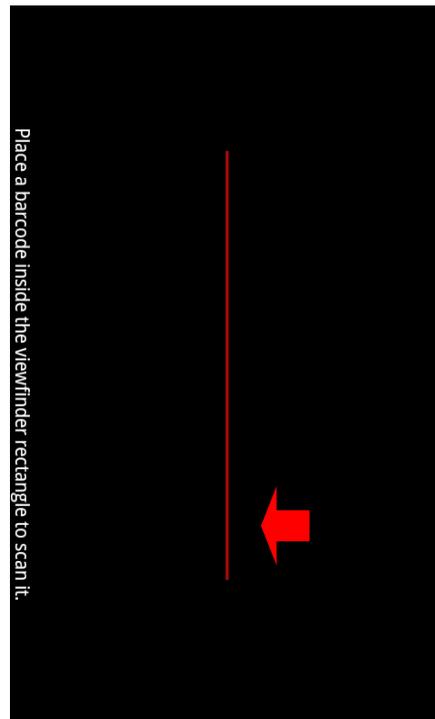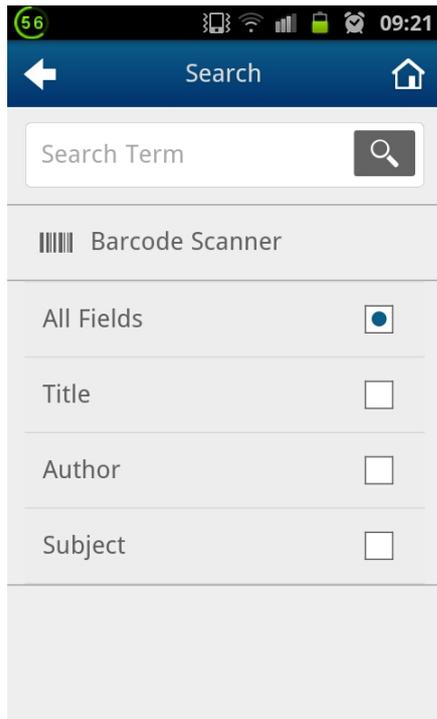
3. Using the camera, focus on the barcode, and a shot of the barcode (ISBN) will be captured automatically. Your device will then automatically use the ISBN to search for matches in the NIE library catalogue.

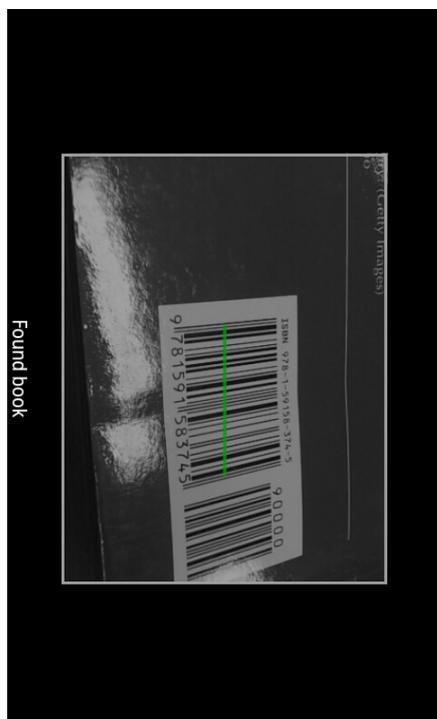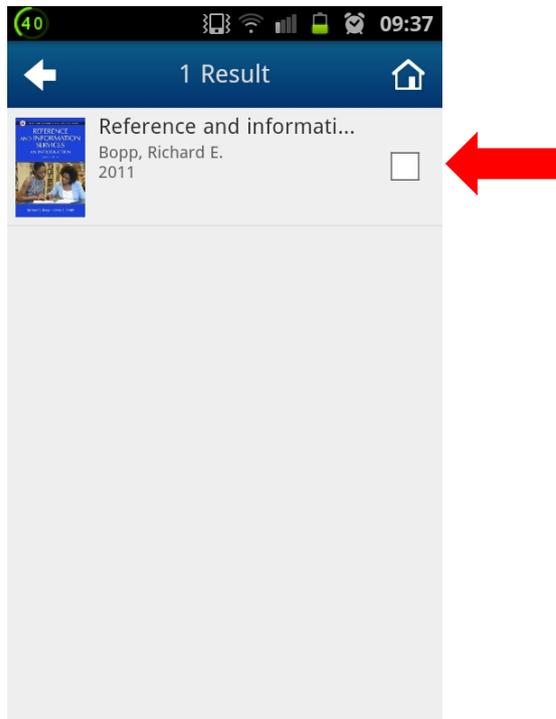4. If the book is in the library's catalogue, information on the book will appear on the screen.
Tap the item's name in the results list to view the item details. Details of the book including the title, author, call number and availability, are shown. To retrieve more information about the book, or its loan status and location, tap the corresponding arrows.

If the book is not in the library's catalogue, BookMyne displays the message "Sorry, your search returned no results.Please try again with a different search query".
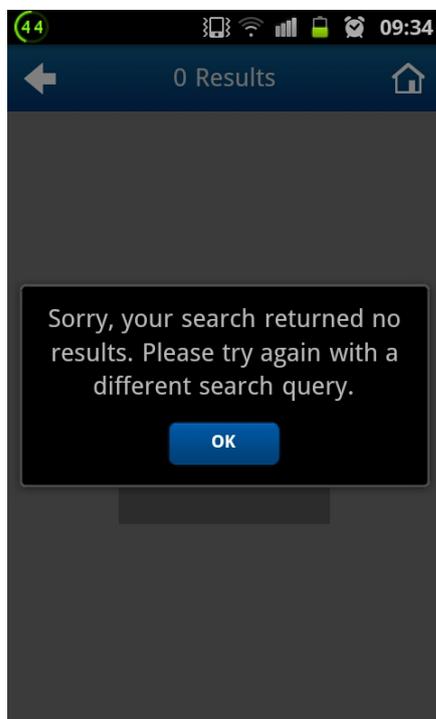
Troubleshooting

1.   Problem: The phone GPS is not showing National Institute of Education.

Solution:

Firstly, when browsing a list of nearby libraries (by tapping on the **Nearby Search** button on the BookMyne home screen) (refer to Step 4 of the Installation Section of this guide).

If this does not work, check to see if your phone's locating functionality is switched on. You can do so by going to **Settings → Location and Security →** activate **Use GPS satellites**. Your phone should then be able to detect the NIE Library if you are within or near the campus itself.

2.   **Problem: My Account is not accessible.**

Solution: You may have entered your library account user ID or PIN incorrectly. Please note that your user ID is case-sensitive.

NIE Staff & Students: Please use your Library Account to sign in. The user ID (case sensitive) is your Matriculation card no. (NRIC or FIN) (LARGE CAPS).Your default PIN is the last 4 alphanumeric characters of your NRIC/FIN/passport number.

NTU Staff & Students: Your user ID (case sensitive) is your Staff card no. (NRIC or FIN) or Matriculation card no. (LARGE CAPS)

External & Teacher Members, Your user ID (case sensitive) is the barcode no. on the library card e.g. 1000200345678

NTU Staff & Students / External & Teacher Members: Your default PIN is the last 4 alphanumeric characters of your NRIC/FIN/passport number.

3.   Problem: I cannot change my PIN and contact information.

Solution:

You are not able to reset/change your library account PIN or change your contact information using the BookMyne application. These services are disabled in the BookMyne software.

You will have to perform the following steps:
a)   Connect to http://opac.nie.edu.sg
b)   Login with your User ID (case sensitive) and PIN
c)   Under "My Account", click "Change My Library PIN" or "Change My Address".

Need Help?

If you have trouble logging into your account or using this application, please contact the Library at 6219-6115 or send an email to: libris@nie.edu.sg

Brought to you by: NIE Library and Information Services Centre (LIBRIS)